

General Trade Supplies Product Warranties

Electrical Best Pty Ltd trading as General Trade Supplies provides warranties on its range of products as outlined below, in accordance with the warranty periods specified for each product category.

All warranties apply solely to defects in materials or workmanship that occur under normal and proper use, installation, and maintenance. The warranty does not extend to any defects, damage, or deterioration resulting from misuse, improper installation, neglect, modification, accidental damage, lack of maintenance, or exposure to adverse environmental or weather conditions, including but not limited to excessive moisture, corrosion, chemical exposure, or extreme temperatures.

Products installed or used in conditions outside their intended application or environment may be excluded from warranty coverage. All warranty claims must be accompanied by valid proof of purchase and will be subject to assessment and approval by General Trade Supplies.

Product Range	Category	Subcategory	Warranty	
Sockets & Switches	Classic Range	GPOs	25 Years	
		Switches		
		Covers, Grids & Plates		
		TV & Data Outlets		
	Slimline Range	GPOs		
		Switches		
		Covers, Grids & Plates		
		TV & Data Outlets		
	Large Dolly Range	GPOs		
		Switches		
		Covers, Grids & Plates		
	Ideal Range	GPOs		
		Switches		
	Crystal Range	GPOs		
		Switches		
	316 Stainless Steel Range	GPOs		
		Switches		
	Plugs and Sockets	Rewireable Plugs and Sockets		
		Surface Sockets & Quick Connects		
		Caravan Sockets and Inlets		
		Weatherproof Switch, Socket and Outlet		TWIS Isolator
				HPF Isolator
Architrave Switches				
Plastic Box – Hinged Door IP66				
Indicator Mechanisms				
Switch Mechanisms				
Dimmer, Data, Phone Mechs				
Floor Outlets				

Electrical Accessories	Batten Holders		25 Years
	Fire Rated Wall Box		
	Junction Boxes		
	Mounting Blocks		
	Neutral & Earth Bars		
	Neutral & Active Links		
	Screw Connectors		
	Gell Filled Wire Connectors		
	Test Tags		
	Powerpacks/Extension Cords		
Industrial	Isolator Switches		10 Years
	Load Break Switches		
	Changeover Switches		
	Forward/Reverse Switches		
	Smoke Alarms & Sensors		
	56 Series Plugs, Sockets and Outlets		
	56 Series Switched Outlets		
	RCD Protection Switched Sockets		
	Inline Outlets		
	Mounting Enclosure		
	Appliance Inlets and Outlets		
	56 Series Accessories		
Circuit Protection	Circuit Breaker	6kA, 10kA	10 Years
	RCD/MCB	1 Pole, 2 Pole & 4 Pole	
	RCD		
	Insulated Busbar Accessories		
	Main Switch		
	Service Fuse		
	Modular Contactors		
	Surge Protectors		
Distribution Boards	Load Centre – Metal Plate PDBL Series		10 Years
	Load Centre – Recessed Mount PDBL Series		
	Load Centre – Surface Mount PDBL Series		
	Load Centre Weatherproof IP65 PDBL Series		
Switchboard Accessories	Adhesive Tie Bases		5 Years
	Busbar Insulators		
	DIN Rail		
	Earth Terminals		
	Nylon Bushings		
	Slotted Duct		
	Spiral Binding		
	Terminal End Caps		
	Terminals		

Distribution Boards	Plastic IP30 Cover PME Series	5 Years	
	Plastic IP30 Covers – Sealable PME Series		
	Panel Boards Metal IP65 MDB Series		
Automation Control	Contactors	3 Years	
	Starters		
	Contactors Accessories		
	KWH Meters		
	Time Clocks		
	Multi Range Timers		
	Relays and Relay Bases		Overload Relays
			Monitoring Relays
			Time Relays
			Relay Bases
	Sirens		
	Warning Lights		Flashing
			Strobe
Revolving			
Switches	Limit		
	Micro		
	Float		
Enclosures	Metal IP65 ME Series	3 Years	
	Stainless Steel IP66 SE Series		
	Polycarbonate – Grey Lid AG Series		
	Polycarbonate – Clear Lid AT Series		
	Polyester Hinged TIP Series		
	Plastic Box – Hinged Door IP66 MG Series		
	Aluminium FA Series		
	Terminal Boxes IP66 D9 & K9 Series		
Ventilation	Wall & Ceiling Fans	2 Years	
	Inline Fans		
	Aluminium Ducts		
	External Vents		
	Inline Fan Kits		
Push Buttons & Indicators	Push Buttons Metal	2 Years	
	Emergency Stop		
	On/Off		
	Indicators		
	Foot and Palm Switch		
	Enclosed Buttons		

Installation Materials	Cable Ties and Glands	Cable Ties – Nylon	1 Year
		Cable Ties – Metal	
		Cable Ties – Stainless Steel	
		Glands – PVC	
		Glands – Metal	
		Glands – EMC	
		Snap Bushings	
		Cable Tie Mounts	
		Hook & Loop	
	Connectors		
	Earthing	Rods	
		Pits	
		Clamps	
	Saddles	Galvanised	
		Hot Dipped Galvanised	
		Zinc	
		Stainless Steel	
	Fasteners	Cable Clips	
		Spring Clips	
		Screws	
		Wall Plugs	
		Wall Anchors	
		Nuts & Washers	
	Lugs and Links	Copper Crimp Lugs	
		Bi-Metal Lugs	
		Copper Crimp Links	
		Copper Reducing Links	
	Conduit	Adaptors	
		Bends, Elbows & Tees	
		Bushes	
		PVC Corrugated Conduit	
		PVC Flex Conduit	
		Couplings	
		End Caps	
		Junction Boxes	
		Reducers	
		Accessories	
	Solar	Connectors	
		Clips	
		Cable Ties and Glands	
	Mounting Brackets		
Ropes, Wires & Covers			
Tapes			
Sealant, Silicone & Lube			
Tools & Storage Cases			1 Year